

— Hotel —
SHORTLIST
THE CURATED COLLECTION

EXCLUSIVE HOTEL REPORT

La Fantaisie



PARIS, FRANCE

9.2

GUEST RATING
500 REVIEWS

Overview

DESIGN-FORWARD

FAMILY-FRIENDLY

CATEGORY ★★★★★ (5-star)	LOCATION Paris, France
BOOKING.COM RATING 9.2 / 10	GOOGLE RATING 4.5 / 5 — 500 reviews
BUILT / RENOVATED ~2023	HIGHEST FLOOR GUESTS REPORTED 7
NOISE MENTIONS 2%	COORDINATES 48.8757, 2.3436

Parking Problematic — Guests must park several minutes away and walk to hotel, creating significant inconvenience despite pedestrian-friendly location.

Gym Basic — Tiny basement fitness room with single stationary bicycle only; Opens officially at 9am but staff can open earlier with lights off; Guests rarely mention using it—overshadowed by spa facilities

Families Welcome gifts for children (toys noted in reviews); Garden courtyard space suitable for families; Spacious suites with room for children and parents; Accommodating staff willing to provide cots (though some report forced upsells)

INDEPENDENT ASSESSMENT

Due-diligence report

HotelShortlist puts every hotel through independent due diligence: we analyse thousands of guest reviews, pest and noise reports, pricing and location before a hotel enters the curated collection. This assessment is based on 500 real guest reviews.

! Flagged

Pest reports found in reviews

BOOKING.COM

9.2 / 10
Guest rating

GOOGLE

4.5 / 5
500 reviews

POSITIVE FEEDBACK

85%
426 positive of 500

NOISE LEVEL

2%

Share of reviews citing noise

BUILT / RENOVATED

~2023

GUEST SENTIMENT

85%

■ Positive 85% (426) ■ Neutral 3% (13) ■ Negative 12% (61)

GUEST EXPERIENCE

What guests love — and what to watch for

The most frequently recurring themes drawn from guest reviews, with mention counts.

✓ WHAT GUESTS LOVE

85% POSITIVE

- ✓ Warm, attentive, and genuinely helpful staff across all departments who remember names, anticipate needs, and go above and beyond to secure reservations and provide personalized recommendations (104x)
- ✓ Thoughtfully designed boutique hotel with whimsical, maximalist interiors featuring vibrant colors, floral patterns, and carefully curated artistic details that guests consistently praise as uniquely Parisian and Instagram-worthy (89x)
- ✓ Exceptional spa facilities in basement with multiple thermal pools at varying temperatures, traditional Finnish sauna, infrared sauna, hammam, and cold plunge pools that guests describe as luxurious and restorative (76x)
- ✓ Beautiful rooftop bar on seventh floor with garden views, signature cocktails, and intimate ambiance offering escape from Paris crowds with partial views of Eiffel Tower (68x)
- ✓ Perfect walkable neighborhood location on quiet Rue Cadet with authentic local restaurants, boutique shops, markets, and easy metro access without touristy crowds (61x)
- ✓ Thoughtful room amenities including welcome snacks, luxury robes and slippers, CBD gummies at turndown, Nespresso machines, built-in charging ports, and high-quality bath products (58x)

✗ WATCH OUT FOR

12% NEGATIVE

- ✗ Rooftop bar service highly variable with staff seeming disengaged, conversations among themselves during service, tables kept empty despite reservations, and inconsistent application of reservation policies (8x)
- ✗ Inconsistent and unprofessional front desk staff who attempt to force unnecessary room upgrades at higher rates, refuse complimentary upgrades despite availability, and handle billing disputes dismissively (7x)
- ✗ Restaurant service disrupted by unexplained closures with inadequate notice, and when open experiences 30-40 minute waits for appetizers and slow, inattentive service despite limited tables (6x)
- ✗ Breakfast quality inconsistent with poor vegetarian/vegan options, rancid hazelnuts in buffet, soggy frozen croissants, weak coffee and tea, and à la carte items unexpectedly charged on top of breakfast fee (6x)
- ✗ Multiple reports of serious billing errors including unauthorized charges, incomplete refunds, and incorrect deposit handling with poor resolution and staff directing guests to contact banks instead of processing refunds (5x)
- ✗ Spa massage quality poor with inadequate pressure or duration, freezing cold massage rooms without heated beds, and high prices (€140-190) for disappointing experiences that do not meet expectations (5x)

- ✓ Excellent breakfast buffet featuring fresh pastries, quality ingredients, multiple coffee options, and generous portions in lovely garden dining room with natural light (52x)
- ✓ Hidden garden courtyard restaurant with charming outdoor seating in natural setting, creating peaceful Parisian countryside atmosphere rare in central Paris location (47x)

- ✗ Serious safety hazard reported: large projectiles (stones, concrete pieces) falling from above into garden restaurant for three years without warning or protective measures despite acknowledged danger
- ✗ Homophobic harassment by rooftop bar staff with intentional slurs shouted at departing LGBTQ+ guests, creating unsafe and hostile environment

1 documented pest report

Evidence from guest reviews, sorted most recent first

The hotel sources from a supposedly top Paris bakery but this is not true, with several complaints filed against the bakery for food poisoning from pastry cream, and mice running everywhere in the refrigerated display cases. Inadmissible to feed clients this kind of poison.

ORIGINAL L'hôtel se fourni en boulangerie pâtisserie soit disant (un des meilleurs boulanger de paris) il n'en est rien, plusieurs plaintes déposées contre la boulangerie pour plusieurs intoxications alimentaires à cause de leur crème pâtissière, les souris courent partout dans les vitrines frigorifiées. Inadmissible de faire manger ce genre de poison aux clients. Infecte ce boulanger.

Google review · 1/5 · Jan 28, 2025 · hugo hugo

3 other serious guest complaints

Non-pest issues guests flagged (cleanliness, maintenance, billing), sorted most recent first

Around 11:30 PM, enormous projectiles (stones, ball bearings or concrete pieces) began falling from the sky into the restaurant garden. Several tables were hit and female customers were struck by projectiles on their tables. Everyone had to hastily leave the terrace and take refuge inside. Even servers were clearing tables while protecting themselves with their trays. Staff explained this has been happening for about three years, that it would be a neighbor, but the person has still not been identified. Despite this, the garden remains open and customers are not warned of this risk. We were very shocked. A projectile of this size could seriously injure someone or cause a head trauma especially with their weight and the speed at which they fall. Must we wait for someone to be seriously injured before measures are finally taken?

ORIGINAL Nous avons dîné dans le jardin de l'hôtel La Fantaisie et notre expérience a été très mitigée. Le cadre est agréable, mais le service laisse clairement à désirer. L'installation est très longue, il faut attendre longtemps pour que les serveurs apportent les éléments de base (sel, huile, etc.), les plats mettent beaucoup de temps à arriver, les tables sont débarrassées tardivement et il est difficile d'attirer l'attention du personnel. 🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩🚩 Le plus choquant reste cependant un problème de sécurité extrêmement grave. Vers 23h30, d'énormes projectiles (cailloux, calot bille ou morceaux de béton) ont commencé à tomber du ciel dans le jardin du restaurant. Plusieurs tables ont été touchées et des clientes ont reçu des projectiles sur leur table. Tout le monde a dû quitter précipitamment la terrasse et se réfugier à l'intérieur. Même les serveurs débarrassaient les tables en se protégeant avec leurs plateaux. Le personnel nous a expliqué que cela durerait depuis environ trois ans, qu'il s'agirait d'un voisin, mais que la personne n'a toujours pas été identifiée. Malgré cela, le jardin reste ouvert et les clients ne sont pas prévenus de ce risque. Nous avons été très choqués. Un projectile de cette taille pourrait blesser gravement quelqu'un ou provoquer un traumatisme crânien surtout avec leur poids et la vitesse à laquelle ils retombent. Faut-il attendre qu'une personne soit sérieusement blessée pour que des mesures soient enfin prises ? Soyez extrêmement vigilants si vous choisissez de dîner dans le jardin en soirée.

Google review · 2/5 · Jun 26, 2026 · Wallice

On Sunday night, June 22, 2025, my husband and I were subjected to blatant homophobia by the bartenders at the rooftop bar of Hôtel La Fantaisie on Rue Cadet. As we were leaving, they shouted homophobic slurs at us — loudly and intentionally. It was shocking and humiliating. No one deserves to be treated this way. This place is not safe for LGBTQ+ people and should be avoided.

Google review · 1/5 · Jun 23, 2025 · Alex Irklievski

If you want to be robbed- please welcome. We have left our bags in the “baggage room” all our belongings were “analyzed” by the employees of the hotel and all what (was interesting for them) stolen. I have sent 2 letters about this incident but no response at all! Highly disappointed with this attitude of the staff

Google review · 1/5 · Oct 26, 2024 · Михаил Роцин

DETAIL FROM GUESTS

What guests report

View	Garden-facing rooms offer superior light and quiet; street-facing rooms get excessive street noise and limited views; rooftop offers partial Eiffel Tower views
Bed & mattress	Universally praised as extremely comfortable with quality bedding, though some guests noted pillows are too floppy and lack support
Bathroom & water	Spacious, well-appointed bathrooms with good water pressure and hot water; walk-in showers praised; some complaints about limited shelf space for toiletries
Breakfast	High-quality buffet with fresh pastries, quality ingredients, generous portions; à la carte items for eggs and premium dishes charged separately despite stated inclusion; weak coffee/tea and vegetarian options limited
AC / heating	Exceptional cooling—some guests specifically noted room temperatures down to 20°C/68°F during heat waves, better than other Paris hotels
Elevator	Available

Room intel

Quiet rooms & wings

- Garden-facing rooms, especially higher floors
- Room 606 specifically mentioned as serene with garden view
- Rooms on upper floors away from street level

Noisier rooms to avoid

- Rooms facing Rue Cadet (street-facing) with poor sound isolation
- Ground floor rooms near restaurant garden potentially affected by late-night patrons
- Rooms where balcony doors not properly sealed allow street noise

Extra charges guests were surprised by

- À la carte breakfast items (eggs, omelets, toast) charged despite stated breakfast inclusion
- Massage services significantly marked up (€140-190 for 45-60 minutes)
- Rooftop bar and restaurant marked up 18-22€ cocktails

- Optional spa amenities like thermal pool access charged separately
- Breakfast itself charged at 35€ per person if not included in room rate

LOCAL KNOWLEDGE

Insider tips

- › Request a room facing the garden, not the street—street-facing rooms have poor sound isolation and street noise echoes dramatically
- › Book rooms on higher floors for better light and quieter experience away from street-level activity
- › The spa's thermal pools, hammam, and multiple saunas are complimentary for guests—use them daily to maximize value
- › Hassan at the café makes exceptional coffee and matcha; seek him out for the best hot beverages
- › Breakfast is à la carte for eggs and premium items despite the stated inclusion—ask upfront if you want cooked eggs
- › Ask about Amex Platinum perks at check-in—complimentary breakfast and room upgrades are available with certain cards
- › Rooftop bar has limited seating and reservations often full in evenings—arrive early or book ahead
- › Garden restaurant closes unpredictably; confirm availability before planning dinner there

Design & architecture

- Designed by architect Petitdidierprieux (building) and Martin Brudnizki (interiors)
- Maximalist palette of vibrant colors—green, yellow, coral, with floral wallpapers and whimsical details
- Boutique design hotel opened 2023 with theatrical, 'Alice in Wonderland' atmosphere versus traditional luxury chains

GUEST VOICES

In guests' words

Selected reviews, quoted verbatim in the original language.

★★★★★

Bashayer · Mar 2026

„Hands down the best hotel in Paris!! I stayed there for my solo birthday trip, and it was an unforgettable experience! I was so exhausted on my first day—which was also my birthday—that I fell asleep shortly after arriving. To my surprise, I woke up to a call from the staff letting me know they had a surprise for me. They brought up a...”

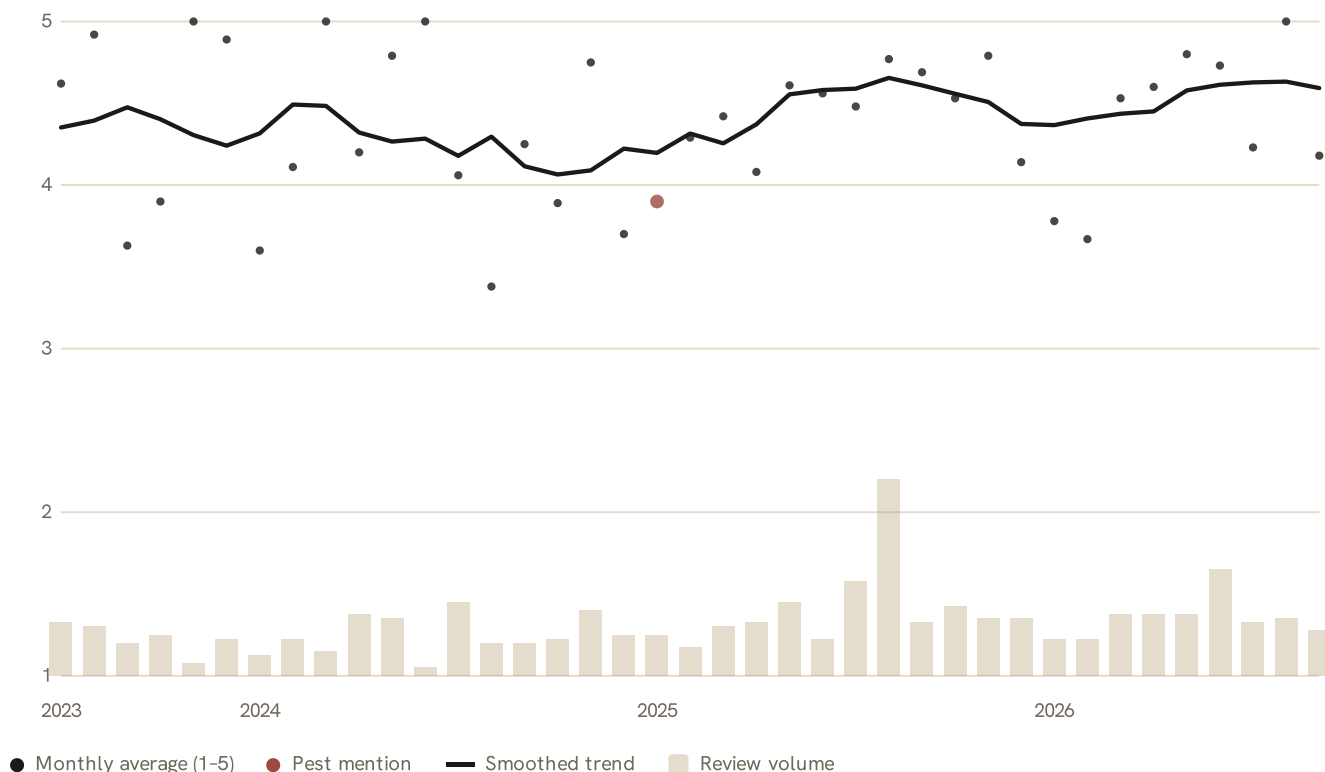
★★★★☆

Hans Müller · Apr 2025

„I think I had written a review a while ago but now I want to add a few things. Hotel design: 5/5 Room design 5/5 Spa 5/5 Food: don't know but breakfast was weak, there is a lot in the neighbourhood though Sound isolation of room facing towards main entrance is super bad. I think the balcony door was wrongly constructed. In summer this...”

Reviews over time

Monthly average guest rating (1-5). The line is the smoothed trend, dots are the monthly average, faint bars show review volume.



★★★★☆

Elise Parmentier · Jan 2024

„Le Bar sur le Toit est un endroit sublime, où l'on se sent bien pour prendre un verre en date ou entre amis. Les cocktails sont délicieux et valent leur prix. Quel dommage que le service ne soit pas à la hauteur du lieu et de la prestation : il faut réclamer pour avoir des choses à grignoter, le deuxième cocktail est venu sans sous...”

★★★★☆

Daniel Stoico · May 2024

„Style without substance! I recently stayed at La Fantaisie a purported five-star gem tucked away in the vibrant 9th arrondissement of Paris. The hotel had caught my attention due to its unique style and design, as lauded by fellow press colleagues. However, my experience left much to be desired. Let me break it down: 1. First...”

★★★★★

ANA DUARTE HERNANDEZ · Aug 2024

„Loved this hotel. We stayed with my husband for one night to celebrate our anniversary. Everything from start to finish was exceptional. Boutique hotel with all you need. Super cute, comfortable and with all amenities anyone would need. The staff were super friendly and well trained. Drinks and food were top. The cafe has one of the...”

Where it is



Paris, France

Coordinates: 48.8757, 2.3436

Hotel

SHORTLIST

THE CURATED COLLECTION

This report was compiled by HotelShortlist for its members. The curated collection contains only hotels that meet our quality and guest-satisfaction standards.

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